

Dear Parent:

You have made an appointment for your child with Dr. Demeter, Dr. Kotani or Dr. Agata. We have set aside adequate time in our schedule to accomplish the following:

- 1. Prophylaxis (clean the teeth)
- 2. Take necessary x-rays
- 3. Oral Hygiene instructions
- 4. Exam by Doctor
- 5. Fluoride Treatment
- 6. Consultation with you to discuss our findings, explain any necessary treatment and answer your questions.

If your child has been seen at another office, please provide us with the necessary records (x-rays and list of services preformed) from your dentist. Without this information, all above services will be rendered.

We invite you to stay with your child during their first visit and the initial examination. We ask that the parent sit in the chair provided and act as a "silent observer" during the duration of the appointment. Cooperation and trust must be established between the doctor and your child. This allows the doctor and staff to communicate with your child directly without distractions or safety concerns. There may be times (as when taking radiographs) when a child's experience is enhanced by a parent's absence. In this case, we may ask the parent wait outside the room in order to facilitate a more direct line of communication between the doctor and the child. Due to limited space we ask that one parent accompany the child back and all siblings remain in the waiting area with a responsible adult, if no adult is available we will bring the child back on their own and consult with the parent after our exam.

During future appointments, we request you allow your child to accompany our staff through the dental experience. We encourage children over the age of 3 to come back to the treatment area by themselves as this builds autonomy and trust. We can usually establish a closer rapport with children when parents are not present. Our goal is to gain your child's confidence and overcome apprehension.

Our goal is to make your child's dental visit a safe and positive one. We thank you for your understanding and cooperation in these matters.

We look forward to providing dental care for your child. Our patients generally stay in our care until they are 16 years of age.

If you are not able to keep this appointment, it is very important that you contact us at least a day in advance so we may use that time for another patient. A parent or legal guardian must accompany your child at this appointment.

Sincerely,

Grandville Pediatric Dentistry Dr. Michael Demeter Dr. Sally Kotani Dr. Agata Lefere

> Dr. Michael B. Demeter Dr. Sally Kotani * Dr. Agata Lefere