

APPOINTMENT POLICY

As part of our general policy to deliver the best possible pediatric dental care to our patients, it is necessary for us to have an appointment policy. The purpose of this policy is to provide adequate time and staff for your child's treatment.

If we provide the time, staff and facilities for proper treatment, we need the patient here to render that care. A missed appointment not only results in your child not receiving needed treatment, but also deprives us of the opportunity to schedule another patient who may also need the treatment.

If for some reason you cannot keep an appointment you made with us, please call and make scheduling changes at least 24 hours in advance.

A record is kept of broken appointments and appointments cancelled without adequate notice. We reserve the right to charge a fee and/or discontinue dental services or request pre-payment for dental services to those who are not able to abide by this policy.

After school appointments are very limited and are not a guarantee. This is a pediatric practice with hours the same as school. We have contacted all area schools, and a dental appointment is an excused appointment for your child.

Dr. Michael B. Demeter Dr. Sally Kotani ◆ Dr. Agata Lefere